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# Executive Summary

The use of modern Communication devices is integral to our lives. We have more technological devices in our time than the number of humans on earth. These devices are bound to get into a lot of accidental malfunctions. Electronics Repair is a very complex, time consuming and money consuming process. The process also requires special knowledge and experience to execute.

Finding ways to preserve communication is very essential to our modern way of life. Repairing and recycling is crucial in the preservation of that modern means of interaction. In a world with rising numbers of AI and automated technology, it is time for our devices to be fixed automatically.

There are multiple mobile phone companies across the whole world. They all have their own blueprints for their products. Some require original parts for replacement, and some can be done with aftermarket products. Decisions of these repairs are challenging for the common person. As the new age of automation arises, we are bound to meet a turning point where phone repair and solutions are easier to automize than the touch of human error.

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# Introduction

There are several challenges with the phone repairing process that needs to be addressed. In this project we will deal with the process of electronics repair and come to a modern innovative solution that involves automation. This project’s primary goal is to produce a system that can identify hardware faults, analyse, and rectify. There are also software faults that the report will suggest, but will be delegated for future research.

The primary approach includes isolating a thought pattern of identifying damaged and unresponsive parts that will highlight the underlying problems with the device. There must be a prototype that can utilise the machine learning to produce a series of menial tasks that will save time in the long run. The program would suggest different solutions to all kinds of problems, starting from repair to the mother board to recycling and selling of parts. The program and device can search the internet with possible solution to repairs and damage.

The required diagnostics will involve all with the help of repair knowledge integrated with machine learning which can solve most repair problems. For repairs on complicated circuits like motherboard and PCBs it will require thermal imaging to seek damages precisely.

This paper will discuss all possible problems faced by smartphone customers that cannot be solved with a basic smartphone knowledge. Recycling and restoring damaged smartphones in a circular economy would benefit us in the future.

This topic is only the beginning of this discussion, as we discuss future possibilities of expanding these findings.

# Literature Review

## Existing Literature

### Thermal Imagining for PCBs

A phone’s motherboard is essentially a PCB, so a whenever a part of the PCB gives out or is not working, thermal cameras are used on a detect that problem. Engineers have figured to use thermal cameras to detect parts on a PCB that is overheating or not passing any current at all. “An Efficient Fault Detection Method for Induction Motors using Thermal Imaging and Machine Vision” ([Javed et al, 2022](https://www.proquest.com/docview/2700773020?parentSessionId=dnZfsi%2BI4aHhbaJYVM2rC9gYV%2BvVdlT7C0YxtiQGVyU%3D&pq-origsite=primo&accountid=10499&sourcetype=Scholarly%20Journals)) states the use of image thermography to look at induction motors while running. The thermal camera points out different parts of the motor

### 2.1.2 Automatic Diagnostics Device for Cars

## Critical Evaluation

## Gap Identification

## Study Justification

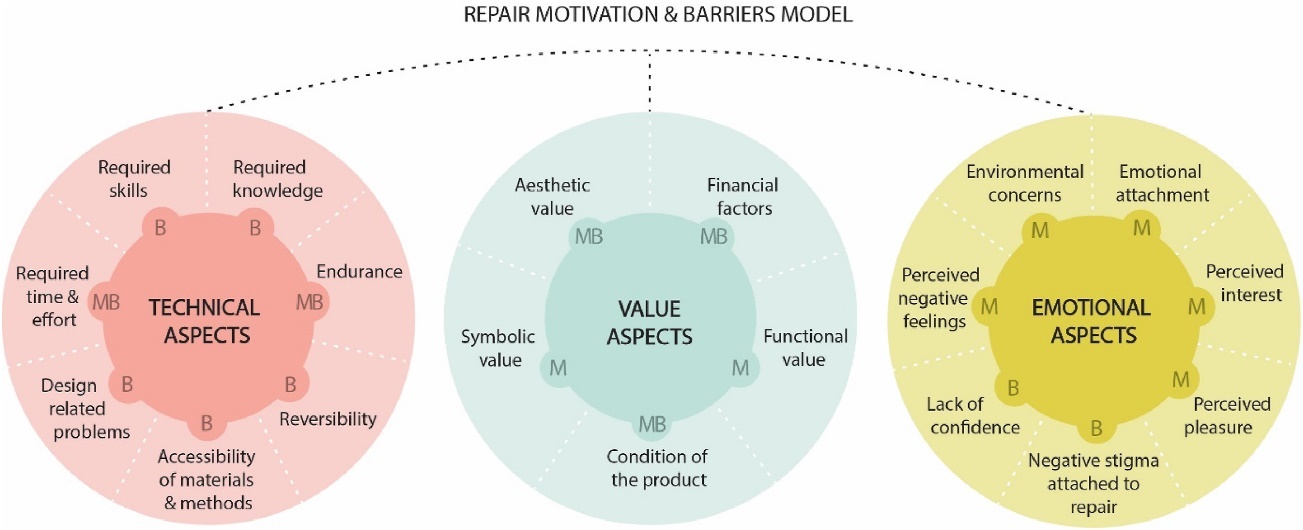


Figure 1: <https://ars-els-cdn-com.ezproxy.newcastle.edu.au/content/image/1-s2.0-S0959652620356900-gr8_lrg.jpg>

By identifying users’ motivations and the barriers related to product repair, this research aimed to understand user perspectives to increase product [circularity](https://www-sciencedirect-com.ezproxy.newcastle.edu.au/topics/engineering/circularity).

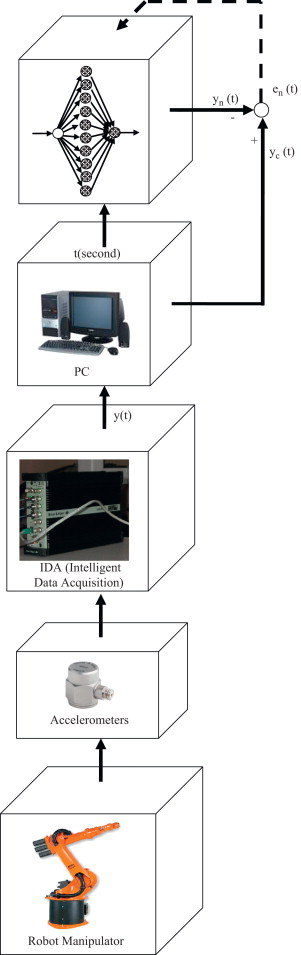


Figure 2: <https://www-sciencedirect-com.ezproxy.newcastle.edu.au/science/article/pii/S0736584510000682?via%3Dihub>

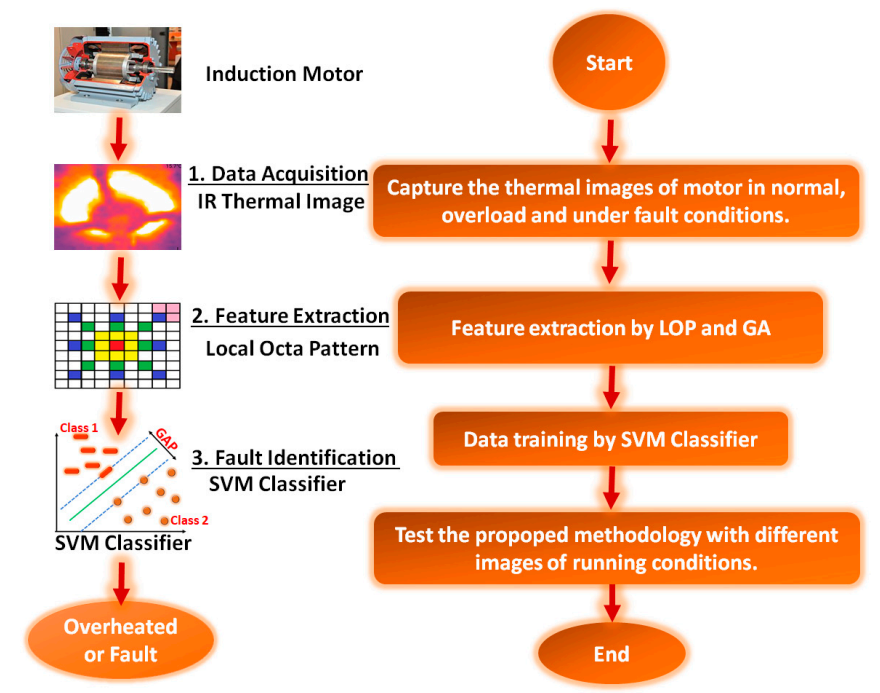


Figure 3: An Efficient Fault Detection Method for Induction Motors

The use of thermal imagining can be used to find small parts in PCBs that are not operational and should be replaced.

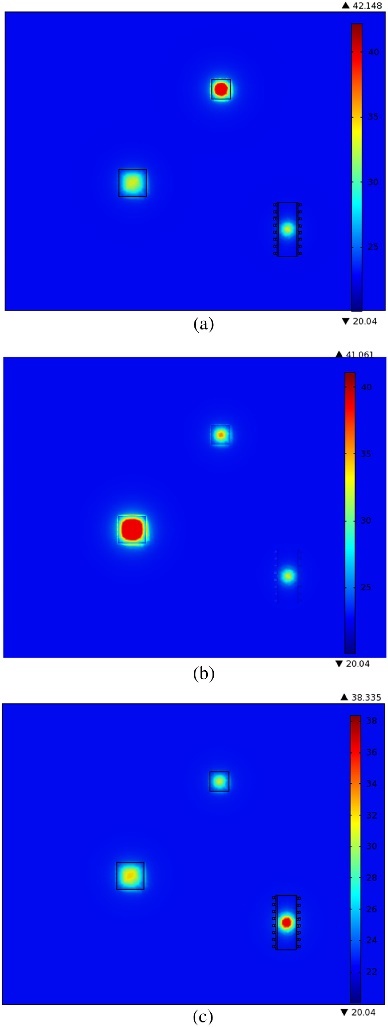


Figure 4: <https://www-sciencedirect-com.ezproxy.newcastle.edu.au/science/article/pii/S0026271417300367?via%3Dihub>

# Methodology

## Design Research

### 3.1.1Fault Detection using Thermal Imaging

A diagram of a process flow

Description automatically generated

Figure 5: <https://www-sciencedirect-com.ezproxy.newcastle.edu.au/science/article/pii/S0026271417300367?via%3Dihub>

Repair process algorithm using thermal imagining.

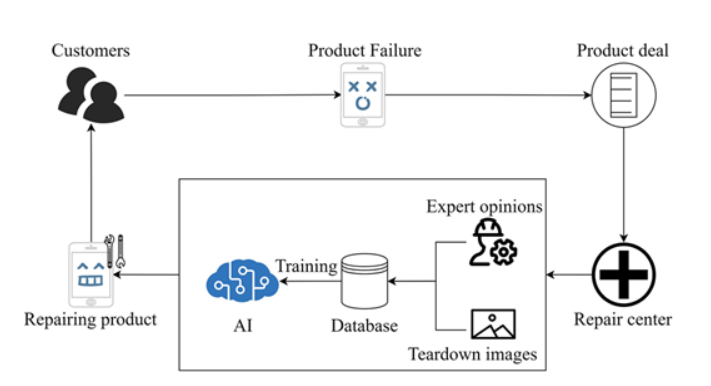


Figure 6: https://asmedigitalcollection-asme-org.ezproxy.newcastle.edu.au/manufacturingscience/article/146/2/020901/1167723/Automated-Evaluation-and-Rating-of-Product

The AI driven process to evaluate product repairability.

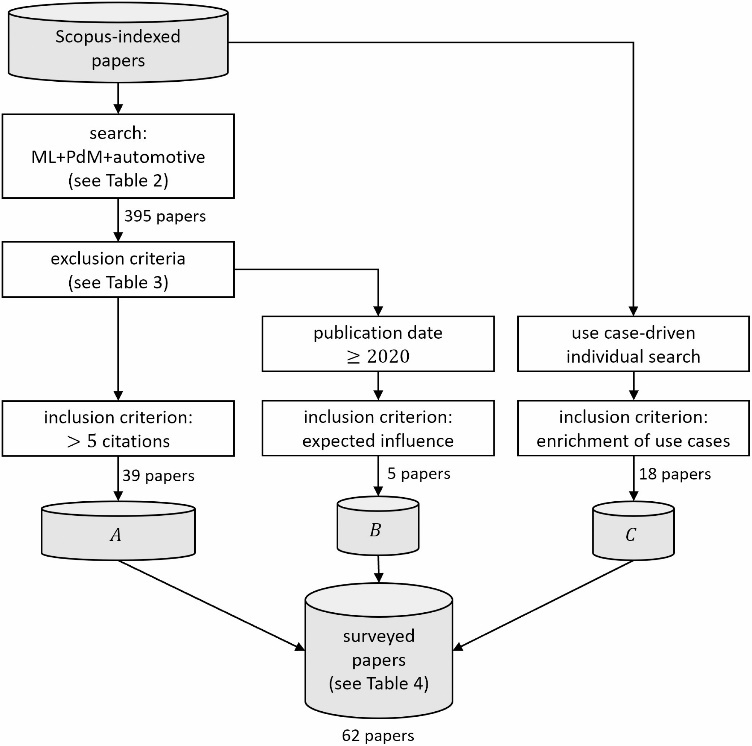
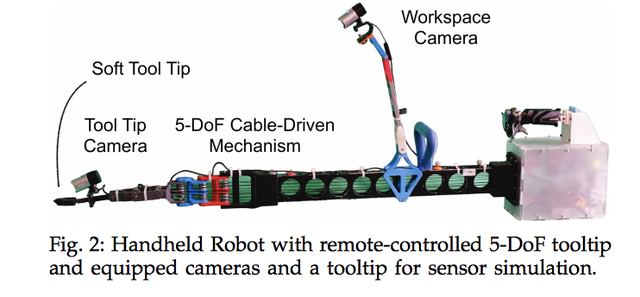


Figure 7: Predictive maintenance enabled by machine learning: Use cases and challenges in the automotive industry.

Use of this process is to get correct surveyed data from sources.



A black claw with a white background

Description automatically generated with medium confidence

## Data Collection

## Data Analysis

## Limitations

# Problem Statement

# Knowledge Gap

# Discussion

| **Research through design repair methods** | |
| --- | --- |
| **1** | 3D printing product parts |
| **2** | 3D printed patches |
| **3** | 3D printing pen |
| **4** | kintsugi (Traditional Japanese repair method employed to mend broken ceramics with gold and silver.) |
| **5** | kintsugi for textiles |
| **6** | Kintsugi-Sugru |
| **7** | darning |
| **8** | Darning-Sugru |
| **9** | Boro (A special way of repairing Japanese traditional clothes) |
| **10** | patching |
| **11** | Sugru patching |
| **12** | basket weaving |

# Recommendation

## Further Investigation

## method Improvement Suggestion

## Longitudinal Studies

## Practical Implications

## Future Research Path Recommendations

1. privacy matters with broken phones.
2. AI powered Phone Repair.
3. Phone Data extraction with biometrics security access.
4. Phone Factory Reset Software/App for forgotten password.

# Conclusion

There are multiple organisations and departments working on this topic of automated repair using machine learning.

In part B we will set up a simulation of a device that can do automated repair on selective device.

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Selling 'Used' Cell Phones

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# Appendix